

# Saratoga County Office for the Aging Senior Transportation Van 152 West High Street Ballston Spa, New York 12020 Appointments: (518) 884-4111 Main Office: (518) 884-4100 Fax: (518) 884-4104 E-Mail: aging@saratogacountyny.gov

Sandra M. Cross DIRECTOR

#### Who can use the OFA Senior Transport?

Riders must be:

- At least 60 years of age
- Residents of Saratoga County living in the Towns of Ballston, Charlton, Edinburg, Galway, Greenfield, Hadley, Malta, Milton, Northumberland, Providence, Saratoga, Wilton and the City of Saratoga Springs.
- Able to get in and out of the minivan without assistance from the driver
- Unable to drive or do not own a vehicle

Medicaid recipients are not eligible for this program. Please contact 1-855-852-3292 for rides to medical appointments if the rider is a Medicaid recipient.

## **Transportation Guidelines**

- This service is for medically related appointments for residents of Saratoga County.
- Transportation is to the areas of Glens Falls, Albany, Latham, Troy, Clifton Park, Schenectady and areas within Saratoga County.
- Transportation is available to certain areas listed above on specific days of the week.
- The minivan is <u>not</u> wheelchair accessible.
- Medical equipment that can be transported canes, fold up walkers, small Oxygen bottles.
- Medical appointments must be made between 10:00am and 2:30pm.
- This is a contribution based service. The suggested contribution is \$5.00 for trips outside of Saratoga County and \$2.00 for trips within Saratoga County. No one will be denied transportation because of their inability to contribute.

### How are appointments made?

- Call (518) 884-4111 or (518) 884-4100 to register, check availability and reserve a seat
- Monthly destination calendars are mailed quarterly to registered riders and are available upon request.
- Due to limited seating, a minimum of 7 days advanced notice is required to secure a seat on the van.
- Riders will be called the week prior to their appointment for verification of appointment and with the time of pick up.
- Transportation availability is on a first come first served basis.

### Senior Transport is possible through a grant from the New York State Office for the Aging.

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