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## A message from National Grid

National Grid has been closely monitoring the heavy winds expected to hit our area over the next 36 hours. We are preparing our personnel and crew for potential outages and want to make sure that you are ready, too. If you have an elderly relative or neighbor, please ensure that they are aware of the situation and have considered their options.

Please see below for a list of our safety tips and important contact information.

### **Be prepared by creating an emergency kit:**

- Water. The American Red Cross recommends one gallon of water per person per day
- Food, at least a three-day supply of non-perishable food
- Charged cell phone
- Flashlight and extra batteries
- Battery-powered or hand-crank radio
- First aid kit

### **We urge you to stay connected**

In addition to [Outage Central](#), National Grid offers a number of ways for customers to report outages or learn about restoration efforts and important safety information.

#### **Here's how:**

- Outage reporting hotline - Call 1-800-867-5222 to report an outage.
- Text messages - Customers can receive text message alerts by texting the word STORM to NGRID (64743). Customers can opt out at any time by texting the word STOP to NGRID (64743).
- Find us on [Facebook](#), [Twitter](#) or [Instagram](#) to connect with us and other customers.
- Download our free mobile app (available in the Apple and GooglePlay stores) which will allow you to view outage maps, report your outage, check the status of your outage, and access important contact and safety information.

Remember, if your power goes out, you can also access our mobile website by going to [nationalgrid.com](#) on your mobile phone.

#### **National Grid**

*Here with you. Here for you.*



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